

Rail Europe/DER's

Rail Protection Plan™

Rail Europe/DER ("REG") is pleased to offer its Rail Protection Plan for all rail passes and rail tickets issued through our office.

Under the Rail Protection Plan, if your pass/ticket is lost or stolen in Europe, complete your rail travel and upon your return to North America simply file for reimbursement. REG/DER will refund you the value of the unused portion of the pass/ticket purchased through REG/DER or the value of the replacement pass/ticket(s) purchased in Europe, whichever is lower.

Please read the actual description of coverage below for this program as well as the instructions for filing a claim.

DESCRIPTION OF COVERAGE

AGREEMENTS: The provider of this program will by payment, reimburse the pass/ticket holder(s) named on the rail pass/ticket issued by REG/DER for theft or accidental loss of rail pass/ticket, subject to Exclusions, Conditions and Limitations contained below.

LOSS: "Loss" means the theft or accidental loss of the rail pass/ticket.

COVERAGE: Rail Protection Plan is strictly limited to loss or theft that occurs in Europe.

EXCLUSIONS: This program does not apply to any loss caused by:

- (a) Delay or detention or confiscation by Customs Officers or Officials or Police or other Security Officers.
- (b) Rail pass/ticket not in your actual possession at the time of loss.
- (c) War, invasion, act of foreign enemy, hostilities (whether war be declared or not), civil war, rebellion, revolution, insurrection or military or usurped power.
- (d) Any dishonest, fraudulent or criminal act by the pass/ticket holder.
- (e) Damage due to wear and tear, gradual deterioration, vermin or inherent vice.

LIMITS OF LIABILITY: The limit of the Program Provider's Liability shall be the value of the unused portion of the pass/ticket purchased through REG or the value of the replacement pass/ticket(s) purchased in Europe, whichever is lower.

The loss date shall be the date on which the pass holder first became aware of the loss of the rail pass/ticket or the date 24 hours prior to the reporting of the loss to the police under condition (b), whichever is later.

RE RailEurope



RE RailEurope



EL

RM	CHI	DM
1	21 Jul 2005	1

Issuing Stamp

RAIL PROTECTION PLAN

CIV No. 0011698921*D

BOOKING # 9727849 PRODUCT: SWISS SAVERPASS

Please keep this voucher separate from your ticket/pass. In the event of loss or theft of your rail ticket/pass, you must file a police report within 24 hours from the loss and purchase a replacement ticket/pass. Rail Europe will either refund the unused portion of your pass or unused ticket, or the cost of your replacement ticket/pass, whichever is lower. This voucher along with your Police report and replacement rail ticket/pass must be submitted to Rail Europe/DER Customer Relations Department along with your claim no later than 30 days after your return to North America. The Rail Protection Plan is strictly limited to loss or theft occurring in Europe. Please refer to the specific conditions outlined in the Rail Protection Plan Flyer.

47837082

Rail Protection Plan™

CONDITIONS:

- (a) If the pass/ticket is lost or stolen in Europe, the pass/ticket holder will be reimbursed the value of the unused portion of the original pass/ticket or the value of the replacement pass/tickets purchased in Europe, whichever is lower. In the case of loss/theft of a rail ticket(s), the ticket holder must purchase a ticket(s) for the same city pairs in order to be reimbursed for the value of either the original or the replacement rail ticket(s), whichever is lower.
- (b) Rail Protection Plan is strictly limited to loss or theft occurring in Europe.
- (c) The pass/ticket holder must file a police report within 24 hours of the loss.
- (d) The pass/ticket holder must purchase either a replacement rail pass or point to point rail tickets. (Air and bus tickets do not apply.)
- (e) Notice of any claim must be given to REG within 30 days of your return from Europe. All original receipts showing amounts paid for rail pass/ticket issued by REG/DER, police report, replacement pass/train ticket and airline tickets/boarding passes (North America - Europe and return), must be submitted to validate claim.
- (f) If any claims made under this program are covered by any other valid and collectable insurance or indemnity, REG will only pay the difference between the amount paid under the other policy and the total amount which would otherwise be payable under this program.
- (g) No change to this program will be valid unless in writing and signed by REG.
- (h) No legal action may be brought to recover on this program within 60 days after a claim has been submitted as required herein, and no such legal action may be brought after one year from the time that a claim is required to be filed.
- (i) Any provision of this program that is in conflict with applicable law is hereby amended to conform to minimum requirements of such law.

TO FILE A CLAIM:

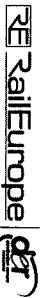
For claim forms and further instructions, call Rail Europe Group Inc., at (800) 848-7245 or write Rail Europe Group Inc., Customer Relations Department, 44 South Broadway 11th floor, White Plains, NY 10601-4421. All claims must be accompanied by the appropriate documentation listed in the conditions above.

This program is administered by Rail Europe Group Inc. and can be cancelled at anytime. Passes/rail tickets issued prior to cancellation date will still be covered by the program.

2003REGAPP

CTD203098-20

Rail Protection Plan™ is a trademark of REG



 RailEurope



FL

REG
CHI
21 Jul 2005
DER

Issuing Stamp

CIV No. 0011698921*D

RAIL PROTECTION PLAN

BOOKING # 9727849 PRODUCT: SWISS SAVERPASS

Please keep this voucher separate from your ticket/pass. In the event of loss or theft of your rail ticket/pass, you must file a police report within 24 hours from the loss and purchase a replacement ticket/pass. Rail Europe will either refund the unused portion of your pass or unused ticket, or the cost of your replacement ticket/pass, whichever is lower. This voucher along with your Police report and replacement rail ticket/pass must be submitted to Rail Europe/DER Customer Relations Department along with your claim no later than 30 days after your return to North America. The Rail Protection Plan is strictly limited to loss or theft occurring in Europe. Please refer to the specific conditions outlined in the Rail Protection Plan Flyer.

47837082