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Riffelalp

ESTABLISHED 1864

Dear Mrs / Dear Mr

Welcome at the Riffelalp Resort on 2'222 m above sea level. We are very pleased to welcome you in our alpine paradise.

As you might know, some of the services you will have as a standard in town are a logistic power act on 2'222 m. In order to enable us to fulfil your desires, we would like to give you some additional information to your guest directory in the room.

1. Train connection and transportation:

The Gornergrat railway company is our only provider. The official time table is available at the Front Desk. The tickets for your arrival and departure are included in your room rate. You can purchase all your tickets to the Gornergrat or to Zermatt at the Riffelalp Station. Our Concierge will assist you if you have any questions. Please contact him if you would like to go down to Zermatt for dinner, he will arrange the reservation and the transport.

Here some ticket propositions:

Ticket Zermatt – Riffelalp – Zermatt	CHF 35.20 per person
3 times Zermatt and back	CHF 105.60 per person
Peak pass (free utilisation of all mountain railways around Zermatt)	
	CHF 164.00 per person for three days
6-days-ticket Riffelalp – Zermatt and back	CHF 118.00 per person

The connection tram from the Riffelalp Station to the hotel and back is the highest in EUROPE.
(More information about our tram can be taken from our summer brochure)

We kindly ask you to communicate your departure times the day before, in order to allow a smooth check-out. First departure from Riffelalp is at 8.20 a.m.!

The post reaches our hotel around 10.00 a.m.

2. Wine and Dine

- a) During the summer high season (and good weather) our hotel is a very requested "walking destination". If you wish to have lunch on our terrace of the Restaurant Alexandre, we strongly recommend to book your table with our Maitre d'hotel at breakfast time. Thank you!
- b) Your children are welcome at the children's table every evening at 6.00 p.m. Please register with the head waiter.
- c) Dinner will be held in our Restaurant Alexander from 7.15 until 9.30 p.m. and from 6.30 p.m. at the Walliserkeller/Pavillon tent (Monday closed). If you wish to dine at the Walliserkeller/Pavillon tent we kindly ask you to register at the reception until 5.00 p.m. Without registration your table at the Restaurant Alexander has been booked automatically..

Riffelalp Resort 2222m, 3920 Zermatt (Schweiz)
Tel ++41 27 966 05 55, Fax ++41 27 966 05 50
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Mwst.-Nr. 245 351

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Riffelalp

- d) *If you should wish to dine in the village, we kindly ask you to let the reception know. If you cancel the diner in our restaurant until noon we grant you a refund of CHF 20.-/10.- per person/child on you half board arrangement.*
- e) *Dine around in the Seiler Hotels Zermatt*
You might wish to take advantage of our dine around program which allows you to dine within your half board arrangement in one of the restaurants of our partners – the Seiler Hotels. Please book your table at the reception before noon. The way down to the village is on your own expenses. For the train ride up on 21.50 and 23.30 we hand you out the tickets when you do the reservation.


Mobile phone owners please do your phone calls outside the restaurant, the advantage of the mobile phones is the mobility!

3. Sport and Dolce far niente

- a) *In our ski room we provide bike equipment for rental, please ask our concierge for help.*
- b) *Wellness "St.-Trop-Alp"*
With indoor pool and Europe's highest outside pool (35°C), Steam bath, Finnish sauna, Organic sauna, Schönbiel cave with steam bath, Saline grotto and dream world is on your disposal. The pool area welcomes you from Tuesday until Sunday from 7am until 8pm. The wellness area opens at 2pm and closes at 8pm. If the weather is bad of course we open the wellness area already at 9am. On Monday mornings the "St.-Trop-Alp" remains closed until 2pm due to cleaning work. Please note, the pool area is not supervised.
- c) *Nature-Experiences*
Our mountain guide Yann has accompanied you for a long time in winter. This year he will show you the mountains from the "summer side" you can join him every day to enjoy Zermatts nature. Please find the program in our foyer and contact our concierge for registration.
- d) *Tennis*
Our tennis court next to the hotel is on your disposal. Tennis rackets and tennis balls are available at our concierge desk.

The Riffelalp Resort team and I wish you a very nice and recreative holiday and we are very happy to have you with us!

Yours Sincerely

Riffelalp Resort 2222m

Hans Jörg Walther, Manager

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Wetterprognose für morgen, den 20. September 2005

Weather forecast for tomorrow, September 20, 2005

Prévision du temps pour demain, 20 septembre 2005

Unser Ausflugstipp für morgen:

Besichtigen Sie den bekannten Ricola Kräuter Garten bei Blatten. Die leichte Wanderung führt von Zermatt hinauf zum Weiler Blatten. Dort können Sie einen erfrischenden Kräutertee genießen! Oder wie wär's mit einer Wanderung durch den Arvenwald zum Grünsee? Dauer: ca. 45 min.

Für weitere Auskünfte steht Ihnen die Conciagerie gerne zur Verfügung.

Und danach Leckereien à la Riffelalp. Einfach super!

Die Süßigkeiten unserer Patisserie sind täglich an der Bar oder auf unserer Sonnenterrasse für Sie im Angebot.

...Lassen Sie sich verwöhnen.

For tomorrow we recommend the following excursion:

Have a look to the interesting and famous Ricola Herb Garden at Blatten. This easy hike leads from Zermatt up to the hamlet of Blatten. Visitors can fortify themselves with a refreshing drink! Or how about a walk through the pine forest to lake Grünsee? Duration: about 45 min.

We are pleased to give you more information at the concierge.

And afterwards simply the best, delicacies à la Riffelalp!

The sweets of our bakery are available for you daily at our bar or on our sun terrace.

...Enjoy!

Pour demain nous recommandons de faire l'excursion suivante:

Vous pouvez visiter le jardin des herbes «Ricola» à Blatten.

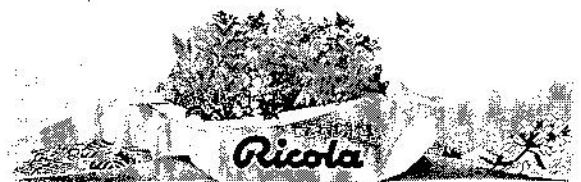
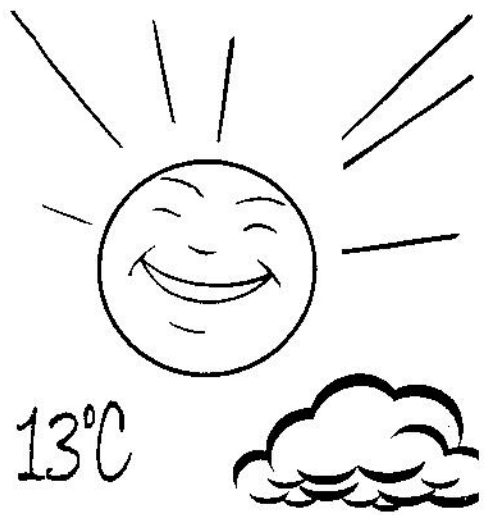
Une randonnée facile qui vous mènera de Zermatt jusqu'au hameau de Blatten. Dans le jardin des herbes Ricola, vous pourrez découvrir de manière ludique les célèbres herbes Ricola, puis reprendre des forces pour le chemin du retour avec une boisson rafraîchissante dans le restaurant Blatten! Ou comme serait-il avec une promenade à travers la forêt d'aroles jusqu'à Grünsee? Durée 45 min.

Plusieurs informations à la conciergerie.

A la maison toujours super. Gourmandises à la Riffelalp!

Les pâtisseries sont proposées journallement au bar ou sur notre terrasse ensoleillée.

...Bon appétit.



I would be careful!
Horizontal stripes are not very flattering!

